

DUTY LOG

To record an event from your command or operating room and record your teams daily activities, the daybook allows an official record of the facts that have occurred on your private or public territory.

When it is computerized, it becomes the reference tool for simplifying the deposits, for measuring the activity of your service, for quickly realizing the statistical activity reports and for providing the dynamic dashboards for guidance aids of public or private territory security actions.

A business-focused model

The daybook is the reference tool in the control room for tracing the life cycle of the events processed. Relying on a generic data meta-model, DUTY LOG makes possible to associate, within a structured database, all the information related to the processing of the event (data, images, video, audio, geolocation, intervention reports).



DUTY LOG FEATURES

Customizable

DUTY LOG is proposed with a predefined forms library that you can adapt to your organization. You can also create your own forms linked to your processes.

Integrated

DUTY LOG can be setup in new or existing control room and adapts to any IT architecture (client / server, web services). It becomes an integrated component of your operating tools. The API KIT connector allows DUTY LOG to interface with your security monitoring solution or your video management system.

Data provider

DUTY LOG makes its data available for your decision support (risk mapping), prediction (taking into account weak signals) and mobility tools (digital reception desk).

Specific data exchange connectors with your information system (Business Intelligence tools, databases, social networks) are also possible.



MORE INFORMATION ON :
www.ipartner-it.com

ITS GOALS

DUTY LOG provides a full workflow :

- ✔ The public reception agents, the control room operators, as well as the patrol and intervention teams on the ground, record the occurred events. From their appearance to their extinction, they apply the associated processing procedure and provide a report. A user-friendly interface allows them to complete pre-filled forms.
- ✔ The security manager validates the processing of events. He uses DUTY LOG to produce summary reports and activity dashboards. He provides performance and quality of service using calculated metrics. He sets the instructions and corrective actions.
- ✔ The operations manager defines the types of events, and customizes the associated forms. He gives permissions and access rights, manages indicators information sharing.

ITS BENEFITS

DUTY LOG provides various advantages for organizations concerned with optimizing resources optimizations and with measuring the evolution of their security results :

- ✔ Reduction of administrative tasks related to the daybook events entry
- ✔ Customization and homogenization of the events characterization and the response to be applied
- ✔ Chronological monitoring of alarms and elementary events
- ✔ Application instructions monitoring associated with events
- ✔ Operational and technical interventions traceability
- ✔ Events geographical location
- ✔ Constitution of an objective standard of events allowing a better operational management and resources allocation preventive
- ✔ Data centralization and statistical statements production

CUSTOMER USE CASE



01. Authentication
02. Event form
03. Intervention report
04. Risk mapping
05. Events search
06. Statistics